

FIG. 1

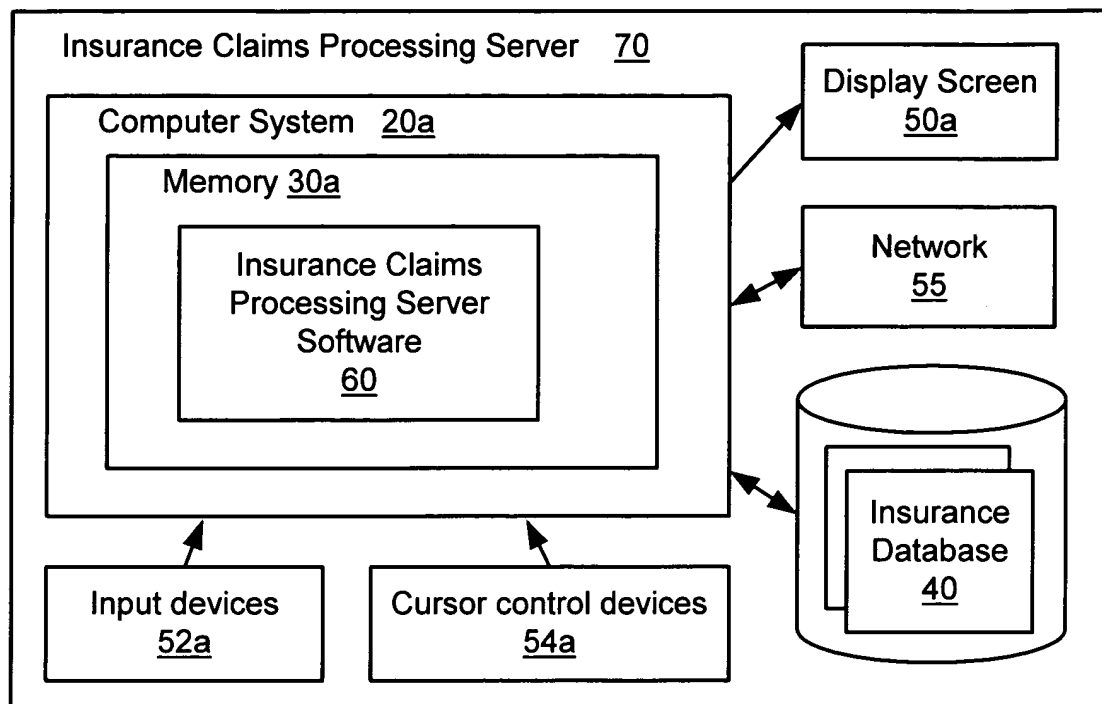


FIG. 2a

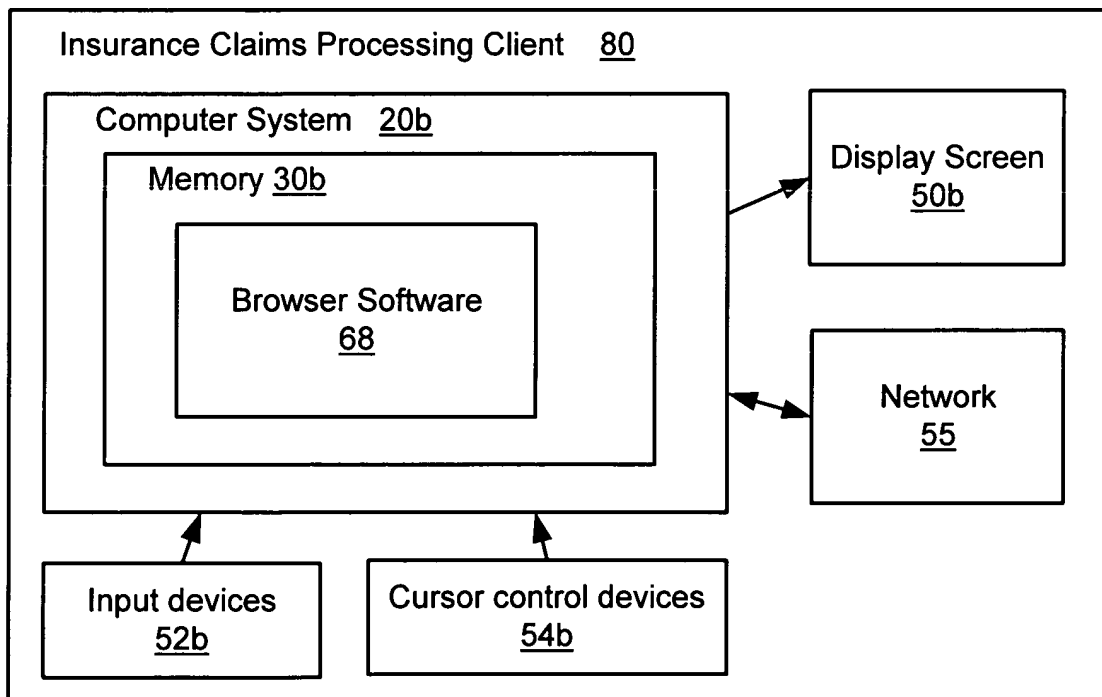


FIG. 2b

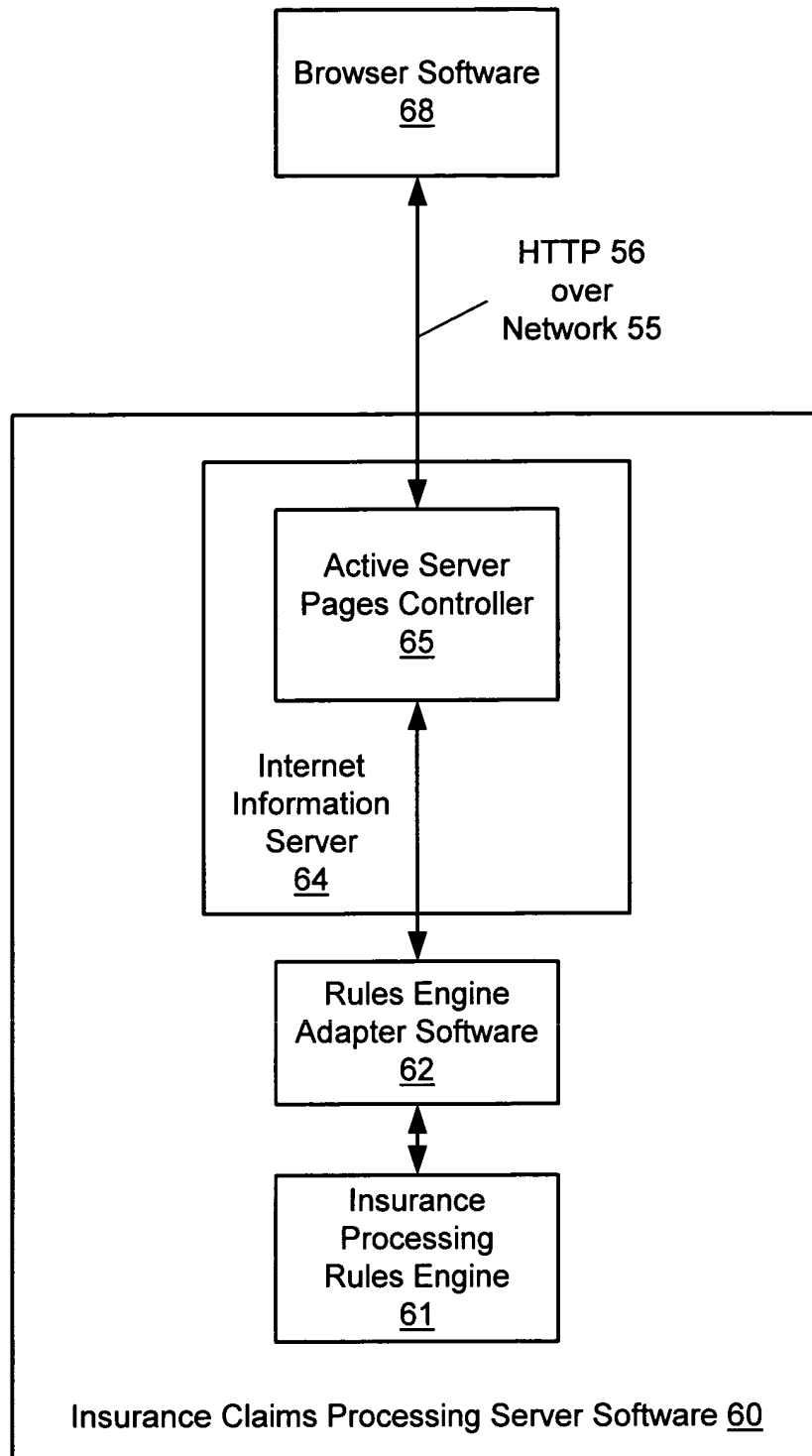


FIG. 3a

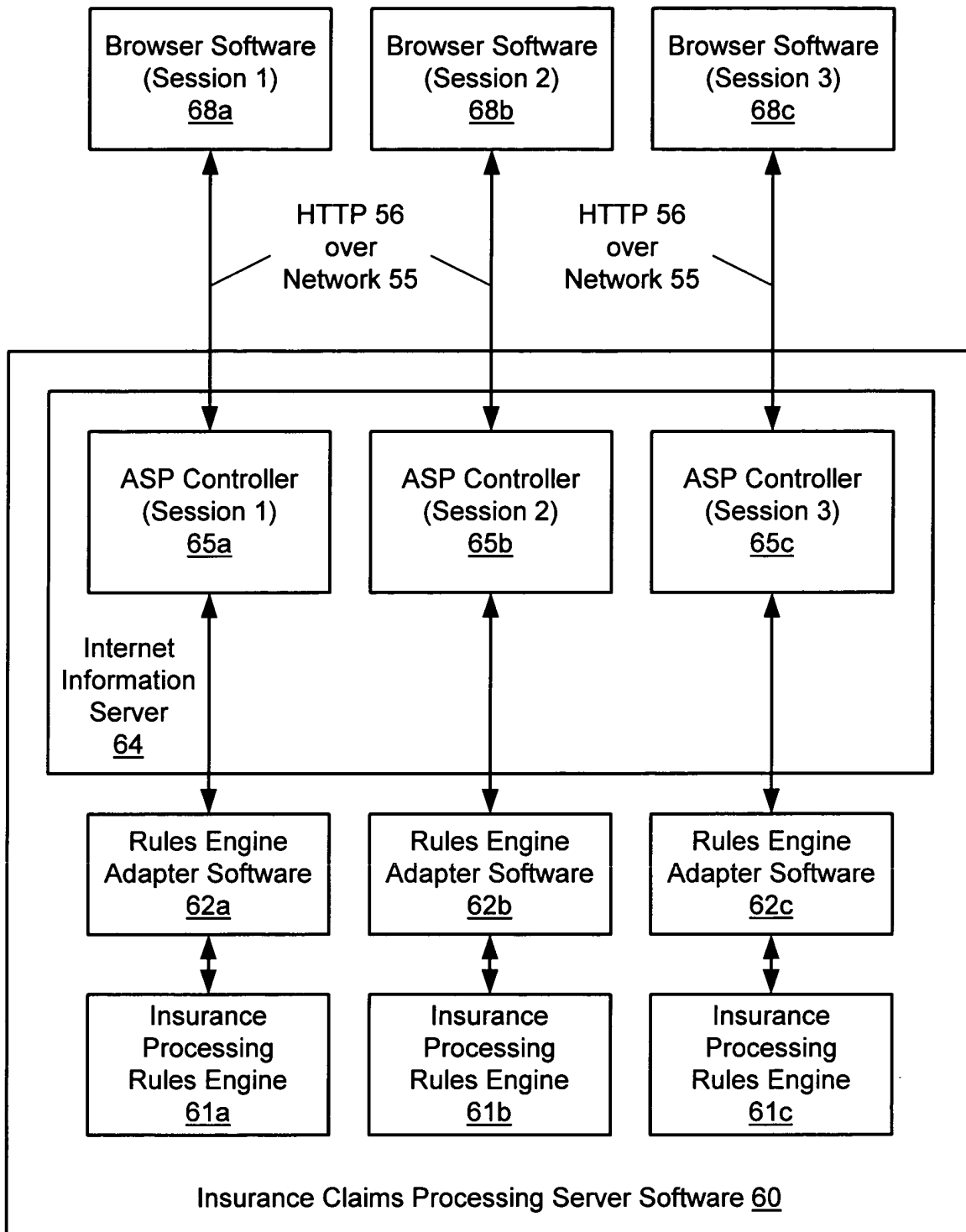


FIG. 3b

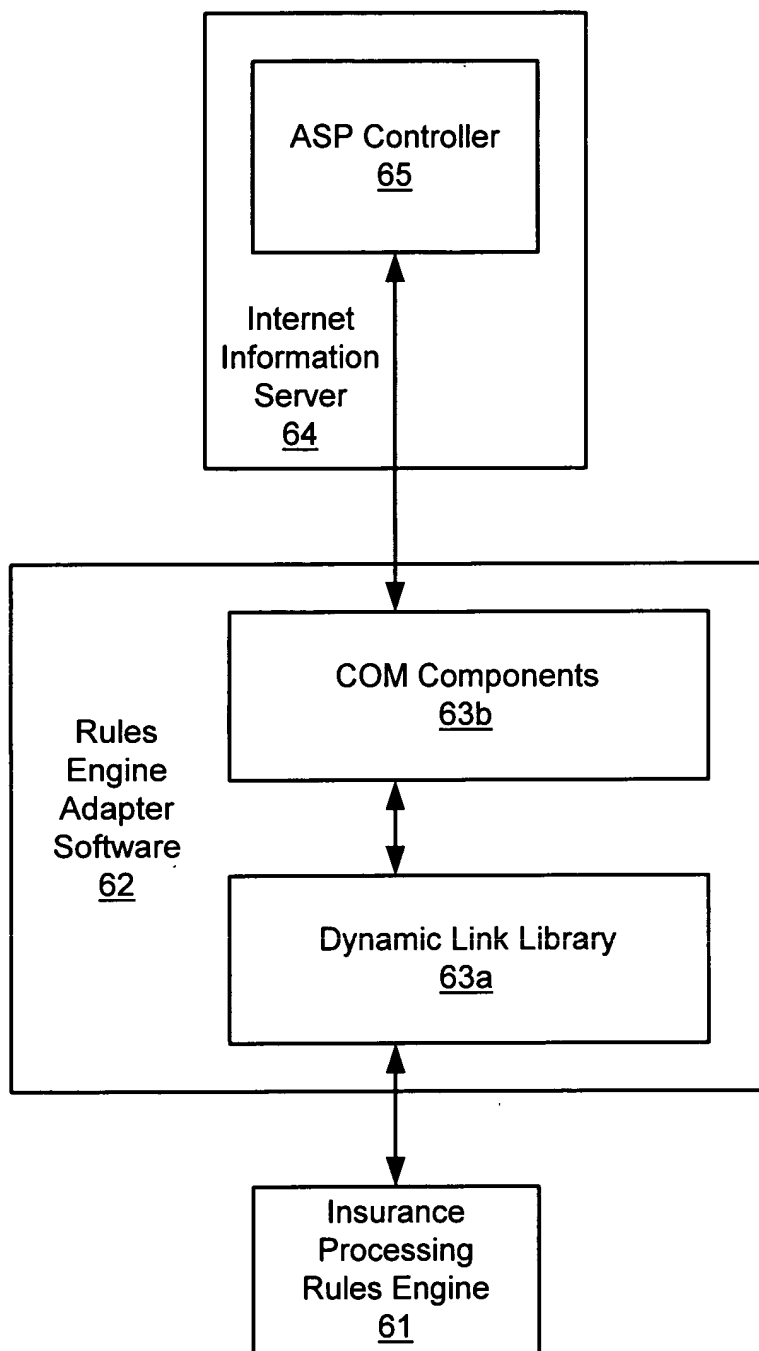


FIG. 4

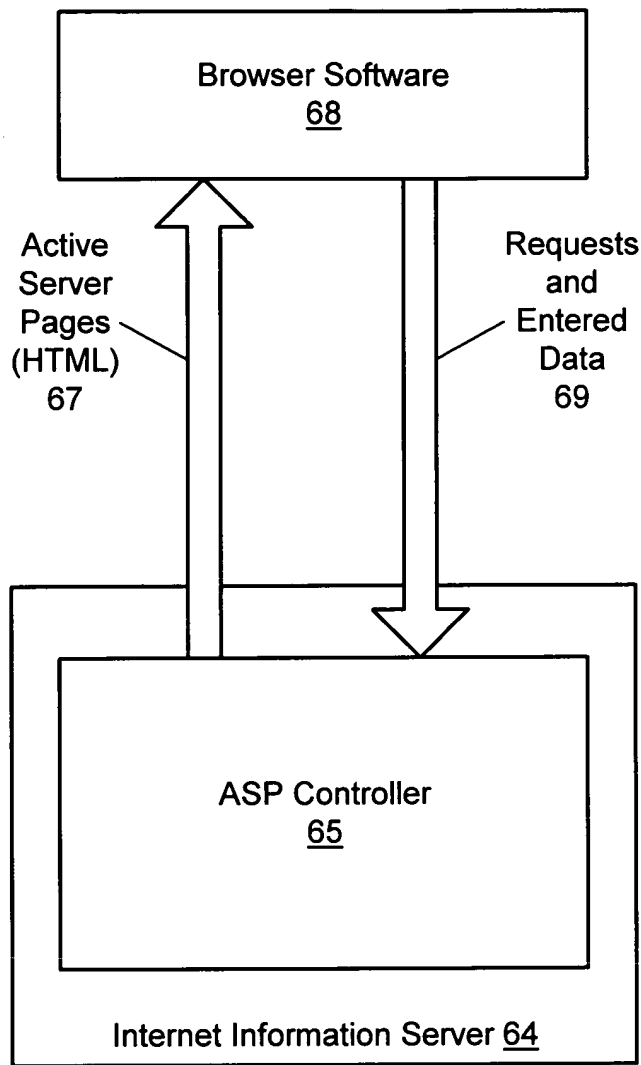


FIG. 5

FIG. 6 is a schematic diagram of a display screen 50b showing a browser window 100. The browser window 100 includes a standard browser controls 102 and a browser page 104. The standard browser controls 102 include a back button 110, a forward button 112, a reload button 114, and a home button 116. The browser page 104 includes a save button 120, a help button 122, an exit button 124, and a reset button 132. The browser page 104 also displays the text "Insurance Claim Assessment Questions & Data" and a URL "140".

Display Screen 50b

Browser Window 100

Standard Browser Controls 102

Back 110 Forward 112 Reload 114 Home 116

Browser Page 104

Save 120 Help 122 Exit 124

Insurance Claim Assessment Questions & Data
140

Back 130 Reset 132

FIG. 6

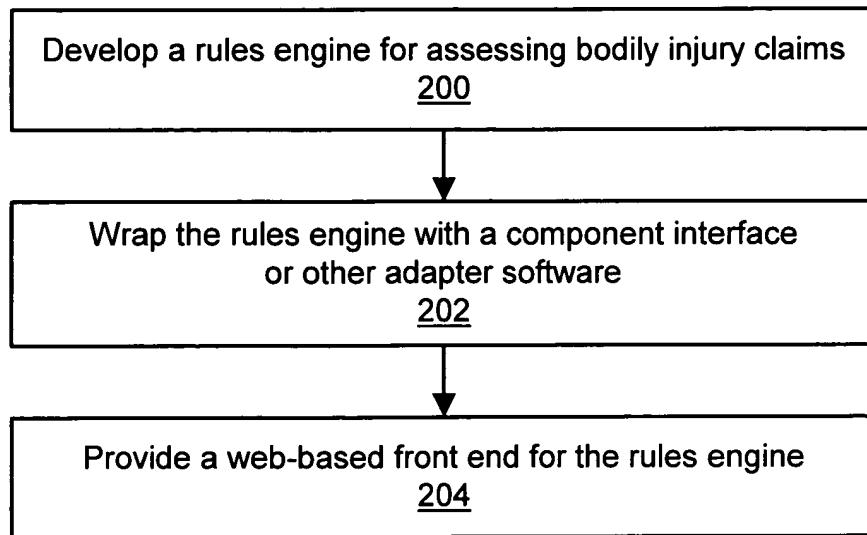


FIG. 7

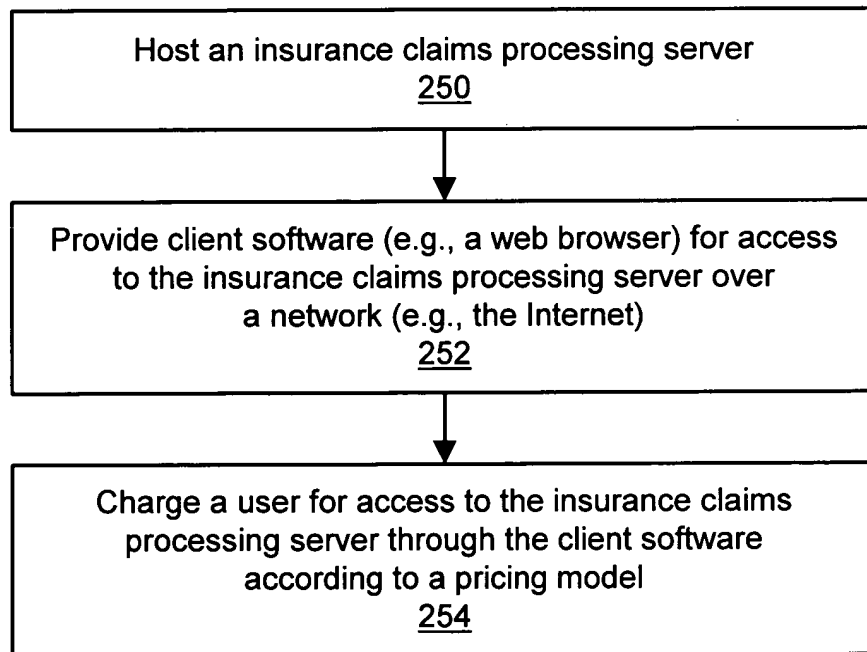


FIG. 8

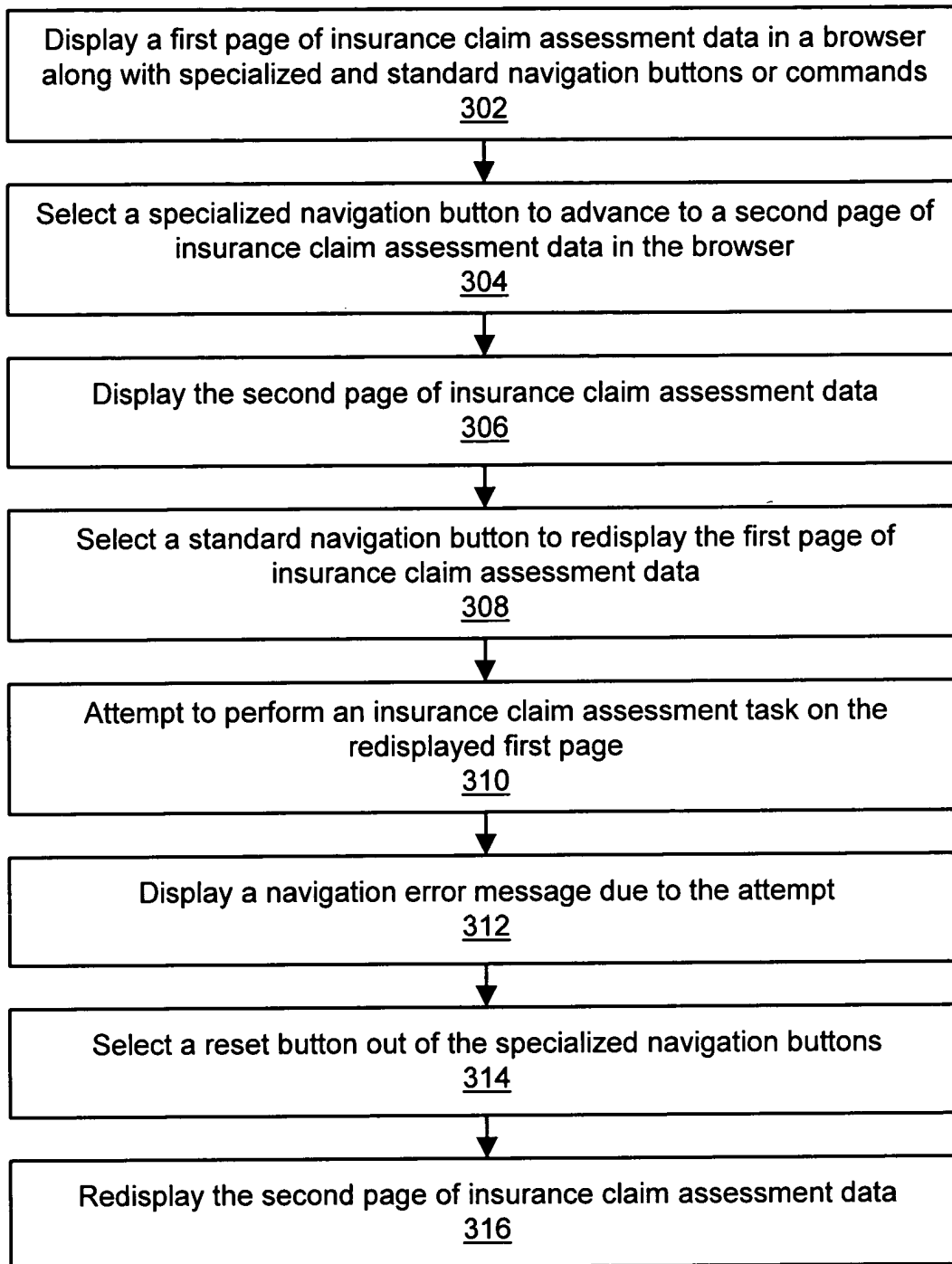


FIG. 9